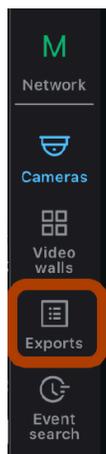
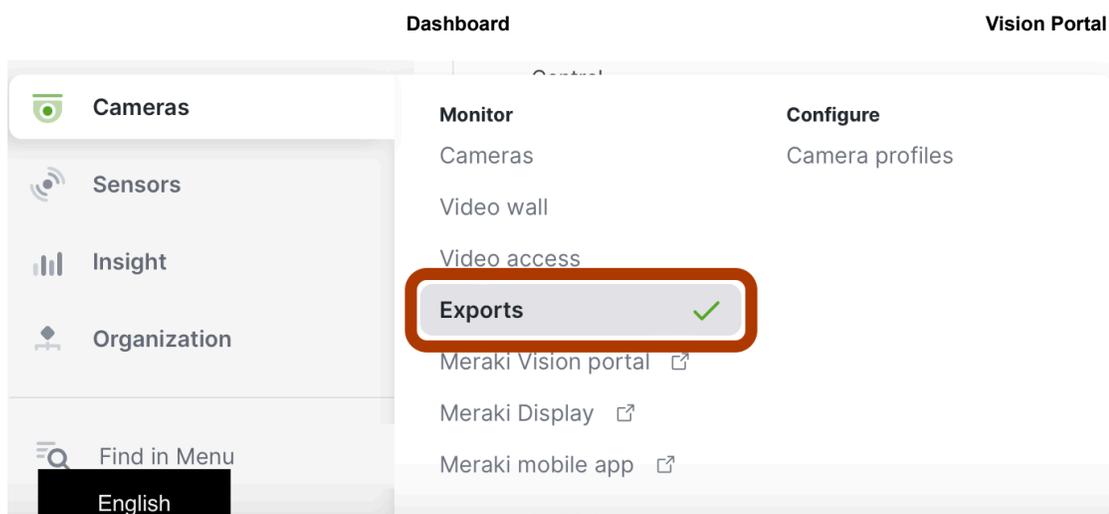


## Exports Page and Combining Exports

The new exports page provides you visibility into all the exports within your network. From this page, you can also now combine exports, manage and monitor exports as well as provide a single playable file for the entire incident.

### Exports Page



On this one page, you can now see all exports generated within your network along with the following details:

- Camera: which camera was the export taken from
- Type: Either a single export, or multiple - see below section

- User: User details of the account with which the export was created
- Created: Time at which the export was created, this will be same as 'Scheduled' time if export was done live
- Scheduled: The time at which the export was scheduled, if it was pre-scheduled, or the current time if the export was done live.
- Selected times: Time ranges of exported video
- Status: status of the export - Pending, completed, canceled, etc as well as a description of error if applicable

Clicking on an individual export allows you to download the file, copy a shareable link to clipboard, calculate checksum or delete the export

**Dashboard**

**Vision Portal**

**Export details**



Job type

Single Export

[Download now](#)

Filename

MV13-01\_JizbelJ\_1717704692\_1717705292.mp4

Shareable link (valid for 7 days):

[Copy link to clipboard](#)

Expiration

Jun 6 2025, 13:21:48 (a year)

SHA256 checksum (can be used to verify the integrity of the exported video):

[Calculate checksum](#)

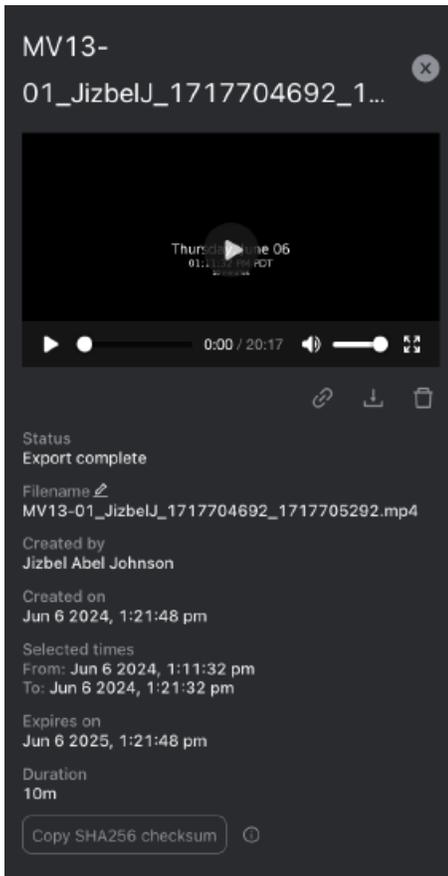
Cameras

MV13-01 JizbelJ

[Delete export](#)

[GDPR: Pause processing](#)

[Close](#)



## Date Filter and Text Search

On the exports page, a user can also filter and find exports created within a specific timeframe. Additionally, you can search through text to find the right camera/s by name, or find the right combined export by filename.

### On Dashboard

#### Video exports [View on Meraki Vision](#)

Created between Jul 4th 2023 and Jul 3rd 2024  [Combine selected exports](#)

<input type="checkbox"/>	Cameras	Type	User	Created ▼	Scheduled for	Selected times	Duration	Status
<input type="checkbox"/>	MV13-01 JizbelJ	Single Export	Jizbel Abel Johnson	Jun 6 2024, 13:21:48	Jun 6 2024, 13:23:32	Jun 6 2024, 13:11:32 - 13:21:32	10 minutes	Completed
<input type="checkbox"/>	MV13-01 JizbelJ	Single Export	Jizbel Abel Johnson	Jun 6 2024, 13:20:01	Jun 6 2024, 13:21:36	Jun 6 2024, 13:09:36 - 13:19:36	10 minutes	Completed

## On Vision Portal

Exports

Search by filename, camera

Filter by creation date: Jul 3 2023 → Jul 3 2024

Combine exports Delete Last Synced: 11:44 am

Camera	Filename	Selected times	Duration	Created by	Created on	Status
MV13-01 JizbelJ	MV13-01_JizbelJ_1717704692_1717705292.mp4	Jun 6 2024, 1:11:32 pm - Jun 6 2024, 1:21:32 pm	10m	Jizbel Abel Johnson	Jun 6 2024, 1:21:48 pm	Export complete
MV13-01 JizbelJ	MV13-01_JizbelJ_1717704576_1717705176.mp4	Jun 6 2024, 1:09:36 pm - Jun 6 2024, 1:19:36 pm	10m	Jizbel Abel Johnson	Jun 6 2024, 1:20:01 pm	Export complete

## Error Messages

When an export fails, the Dashboard and Vision Portal will display an error message. To understand the reason for the failure, hover over the exclamation icon in the Vision Portal. Below are the possible error messages you may encounter and the corresponding actions you can take to resolve each issue.

This network has a recommended [firmware upgrade](#) available. All networks with recommended upgrades can be viewed on [Organization > Overview](#).

Network Dev demo network

Network-wide

Systems Manager

Cameras

Organization

Video exports [View on Meraki Vision](#)

Created between Oct 25th 2023 and Oct 24th 2024 Search by filename, camera Combine selected

Cameras	Type	User	Created	Scheduled for	Selected times	Duration	Status
34:56:fe:a2:d5:54	Single Export	harshdeep.singh@meraki.net/SSO	Oct 24 2024, 10:05:24	Oct 24 2024, 10:06:11	Oct 24 2024, 10:01:48 - 10:04:11	2 minutes	No footage exists for the selected time range. Adjust the start and end times to a range which contains recorded footage, and try again.

Meraki | Vision

Search for camera, video wall or export names across networks

What's new Help Feedback

Exports

Search by filename, camera

Filter by creation date: Oct 24 2023 → Oct 24 2024

Combine exports Delete Last Synced: 3:50 pm

Camera	Filename	Selected times	Duration	Created by	Created on	Status
		Oct 24 2024, 10:01:48 am - Oct 24 2024, 10:04:11 am	2m 23s	harshdeep.singh@meraki.net/SSO	Oct 24 2024, 10:05:24 am	Export failed

### Reason

No footage exists for the selected time range. Adjust the start and end times to a range which contains recorded footage, and try again.

Camera was offline. Ensure the camera is powered on and able to

### Action

Ensure there is video available for the time you are exporting the video. Check retention duration as well as motion based retention settings.

Ensure that the camera was powered on and recording video during the

connect to the Meraki Dashboard, then try again.

timeframe you are attempting to export.

Network connection from the camera was interrupted during video export. Check the camera's uplink connection, then try again.

Ensure that the camera status is green and that there are no network interruptions between the camera and the Meraki cloud.

Unexpected error, please contact support.

If you have verified all the above steps and the error persists, please contact Meraki support for further assistance. Additional troubleshooting may be required.

## Combining Exports

**i** Note: The current minimum time allowed for a single export is 5 seconds and maximum time allowed for a single export is 12 hours. Video exports are trimmed to the requested size with no buffer. If an invalid time range is selected, the export will automatically default back to 30 seconds to provide a valid export. The download link for an export is good for one hour at time of page load. Refreshing the dashboard page generates a new download link.

## Use Case

When investigating incidents, creating a cohesive "story" by combining multiple pieces of video evidence from different cameras can be crucial. For instance, in the case of a theft, you may need footage showing the suspect entering the store, taking items, and leaving without paying. To streamline this process, you can utilize the combine feature. This functionality allows you to merge individual video exports into a single, continuous sequence. Here's how you can do it:

**Bike Room - Entrance**      **Bike Room - Central Racks**      **Coffee Bar**



5:52:58 pm      5:53:11 pm      6:06:56 pm

**Monday June 8th, 2020**

On Dashboard and Vision Portal,

- Go to the Vision Portal.
- Select the exports you wish to merge using the checkmark box.
- Click on the "Combine Exports" button.
- Add an optional name for the combined export (For example: 'Bike\_Theft\_Mon\_June\_8')

After selecting the desired exports, you can rearrange them in the order you want them combined. This feature ensures that you can present a clear and chronological sequence of events, making it easier to analyze and understand the incident.

## Dashboard

## Video exports [View on Meraki Vision](#)

Created between Jul 4th 2023

and Jul 3rd 2024

Search by filename, camera

Combine selected exports

<input type="checkbox"/>	Cameras	Type	User	Created	Scheduled for	Selected times	Duration	Status
<input checked="" type="checkbox"/>	Bike Room - Entrance (Exterior)	Single Export	jizbel.johnson@meraki.net/SSO	Jul 3 2024, 11:52:43	Jul 3 2024, 11:54:25	Jul 3 2024, 11:42:37 - 11:46:38	4 minutes	Completed
<input checked="" type="checkbox"/>	Bike Room - Central Racks 2nd Angle	Single Export	jizbel.johnson@meraki.net/SSO	Jul 3 2024, 11:52:30	Jul 3 2024, 11:52:26	Jul 3 2024, 11:42:24 - 11:45:50	3 minutes	Completed
<input checked="" type="checkbox"/>	Bike Room - Central Racks (4K Wide)	Single Export	jizbel.johnson@meraki.net/SSO	Jul 3 2024, 11:52:13	Jul 3 2024, 11:53:34	Jul 3 2024, 11:42:07 - 11:46:14	4 minutes	Completed
<input checked="" type="checkbox"/>	Bike Room Racks (back to front)	Single Export	jizbel.johnson@meraki.net/SSO	Jul 3 2024, 11:51:51	Jul 3 2024, 11:53:12	Jul 3 2024, 11:41:46 - 11:45:31	4 minutes	Completed
<input type="checkbox"/>	Bike Room Racks (back corner)	Single Export	jizbel.johnson@meraki.net/SSO	Jul 3 2024, 11:51:30	Jul 3 2024, 11:52:50	Jul 3 2024, 11:41:23 - 11:45:21	4 minutes	Completed

## Vision Portal

Exports

Search by filename, camera

Filter by creation date: Jul 3 2023 → Jul 3 2024

Combine exports Delete Last Synced: 11:58 am

Camera	Filename	Selected times	Duration	Created by	Created on	Export complete
<input checked="" type="checkbox"/> Bike Room - Entrance (Exterior)	Bike_Room_-_Entrance_Exterior__1720032157_1720032398.mp4	Jul 3 2024, 11:42:37 am - Jul 3 2024, 11:46:38 am	4m	jizbel.johnson@meraki.net/SSO	Jul 3 2024, 11:52:43 am	Export complete ↓
<input checked="" type="checkbox"/> Bike Room - Central Racks 2nd Angle	Bike_Room_-_Central_Racks_2nd_Angle_1720032144_1720032350.mp4	Jul 3 2024, 11:42:24 am - Jul 3 2024, 11:45:50 am	3m 25s	jizbel.johnson@meraki.net/SSO	Jul 3 2024, 11:52:30 am	Export complete ↓
<input checked="" type="checkbox"/> Bike Room - Central Racks (4K Wide)	Bike_Room_-_Central_Racks_4K_Wide__1720032127_1720032374.mp4	Jul 3 2024, 11:42:07 am - Jul 3 2024, 11:46:14 am	4m 7s	jizbel.johnson@meraki.net/SSO	Jul 3 2024, 11:52:13 am	Export complete ↓
<input type="checkbox"/> Bike Room Racks	Bike_Room_Racks	Jul 3 2024, 11:41:46	3m 44s	jizbel.johnson@meraki	Jul 3 2024, 11:51:51	

< 1 2 3 4 5 6 > 8 / page

## Combine exports

Output Filename (Optional): .mp4

Drag the selected exports in the order you would like them to be concatenated in

Camera: Bike Room - Entrance (Exterior)  
Timespan: July 3rd 2024, 11:42:37 am - 11:46:38 am  
Duration: 4 minutes

Camera: Bike Room - Central Racks (4K Wide)  
Timespan: July 3rd 2024, 11:42:07 am - 11:46:14 am  
Duration: 4 minutes

Camera: Bike Room - Central Racks 2nd Angle  
Timespan: July 3rd 2024, 11:42:24 am - 11:45:50 am  
Duration: 3 minutes

Camera: Bike Room Racks (back to front)  
Timespan: July 3rd 2024, 11:41:46 am - 11:45:31 am  
Duration: 4 minutes

Cancel

Submit

## Combine exports ✕

Optional \_\_\_\_\_ .mp4

### Selected exports

Drag the selected exports in the order you would like them to be combined

Bike\_Room\_Racks\_\_back\_to\_front\_\_1720...  
 Jul 3 2024, 11:41:46 am • 3m 44s  
 Created by jizbel.johnson@meraki.net/SSO

Bike\_Room\_-\_Central\_Racks\_\_4K\_Wide\_\_...  
 Jul 3 2024, 11:42:07 am • 4m 7s  
 Created by jizbel.johnson@meraki.net/SSO

Bike\_Room\_-\_Central\_Racks\_2nd\_Angle\_...  
 Jul 3 2024, 11:42:24 am • 3m 25s  
 Created by jizbel.johnson@meraki.net/SSO

Bike\_Room\_-\_Entrance\_Exterior\_17200

## Video exports

[Combine selected exports](#)

<input checked="" type="checkbox"/>	Cameras	Type	User	Created ▾	Scheduled for	Selected times	Duration	Status
<input type="checkbox"/>	Bike Room - Fisheye, Central Racks, Interior Entrance - 4MP	Multiple Exports	geraldine.baniqued@meraki.net/SSO	Jun 11 2020, 11:52:36	Jun 11 2020, 11:52:36	Filename: Suspect in Bike Room.mp4 Bike Room - Fisheye: Jun 8 2020, 17:52:57 - 17:53:13 Central Racks: Jun 8 2020, 17:53:05 - 17:53:12 Interior Entrance - 4MP: Jun 8 2020, 17:53:17 - 17:53:24	31 seconds	<input checked="" type="checkbox"/>

Combined export	Filename	Selected times	Duration	Created by	Created on	Export complete
	Suspect in bike room.mp4	Multiple times	15m 18s	jizbel.johnson@meraki.net/SSO	Jul 3 2024, 12:11:29 pm	
Camera		Selected times				
	Bike Room - Central Racks 2nd Angle	Jul 3 2024, 11:42:24 am - Jul 3 2024, 11:45:50 am				
Camera		Selected times				
	Bike Room - Entrance (Exterior)	Jul 3 2024, 11:42:37 am - Jul 3 2024, 11:46:38 am				
Camera		Selected times				
	Bike Room - Central Racks (4K Wide)	Jul 3 2024, 11:42:07 am - Jul 3 2024, 11:46:14 am				
Camera		Selected times				
	Bike Room Racks (back to front)	Jul 3 2024, 11:41:46 am - Jul 3 2024, 11:45:31 am				

**Example of exported video (Fast-Forwarded in this clip)**

